

Introducing FACTS.

We are excited to announce that the Diocese of Orange has moved to a new school management system – **FACTS SIS** (Student Information System). Effective immediately, FACTS replaces Sycamore.

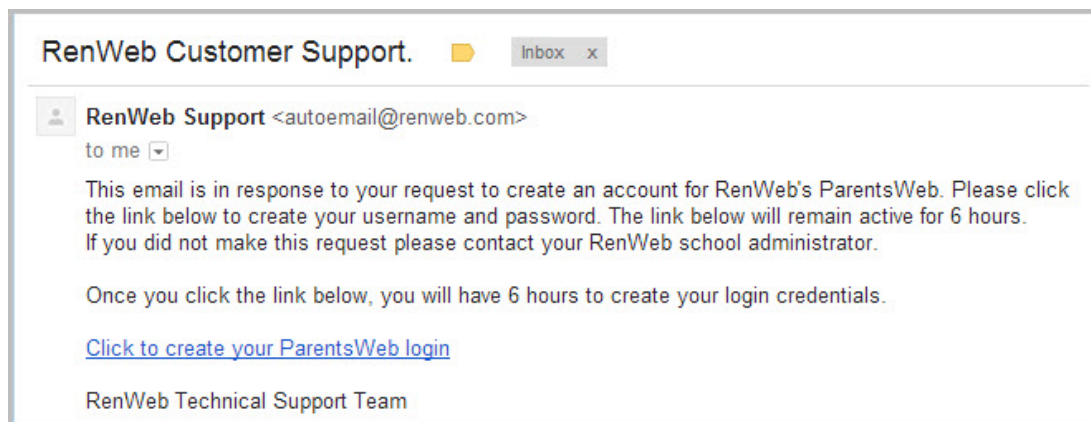
FACTS Management gives you, the busy parent, an opportunity to get more involved in your child's academic progress and future success.

FACTS Family Portal (formerly called ParentsWeb) is a private and secure parents' portal that allows parents to view academic information specific to their children, while protecting their children's information from others. You may view your child's grades, attendance, and conduct, as well as other useful school information. You can also communicate with teachers and other school staff online whenever necessary. All you need is a web-enabled device.

FACTS has created a 5 minute ParentsWeb video, which will give you an introduction to the system. You may watch it at your convenience by visiting <https://vimeo.com/126932181>. The password to access the video is **Portal** (case sensitive).

To access ParentsWeb:

- In Chrome, Firefox, Safari, or Internet Explorer go to www.factsmgt.com and click **Parent Login**, then select **FACTS Family Portal (ParentsWeb)**.
- Type the school's **District Code: SJS-CA**
- Click **Create New ParentsWeb Account**. NOTE: this feature may not be available on all mobile devices.
- Type your email address and click **Create Account**. **You must use an email account which you have on file with the school for your family, or you will not be able to create an account in FACTS.** An email will be sent which includes a link to create your ParentsWeb login. The link is active for 6 hours. NOTE: the email will be generated by RenWeb, which is the parent company for FACTS.



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- Select the **Click to Create your ParentsWeb login link**.
- A web browser displays your **Name** and RenWeb **Person ID**.
- Type a **User Name**, **Password**, and **Confirm** the password.

Change/Create Password				
Name	Person ID	User Name	Password	Confirm
Callie Johnston	11519	<input type="text" value="cjohnston"/>	<input type="password" value="*****"/>	<input type="password" value="*****"/>
<input type="button" value="Save User Name and/or Password"/>				

- Click **Save User Name and/or Password**.
A message displays at the top of the browser, "User Name/Password successfully updated."

Change/Create Password				
Name	Person ID	User Name	Password	Confirm
Callie Johnston	11519	<input type="text" value="cjohnston"/>	<input type="password" value="*****"/>	<input type="password"/>
<input type="button" value="Save User Name and/or Password"/>				

- You may now log in to ParentsWeb using your new User Name and Password.
- ParentsWeb allows you to access:
 - Student attendance
 - Grades
 - Reports cards
 - Other useful school information

Future enhancements to the ParentsWeb will include:

- Linking tuition payments with the ParentsWeb portal
- Online directory for families
- Additional features will be rolled out as the year progresses. Please keep an eye out for notifications through the St. Serra Sunday email!

NOTE: RenWeb does offer a SmartPhone App. There is an additional cost for this service. Before subscribing to the app, please try the web-based version of ParentsWeb first. In testing, it did appear that the interface on the browser version was very similar to working on a computer.

If you have any questions regarding the set-up of your FACTS account, please email tech@serraschool.org.

